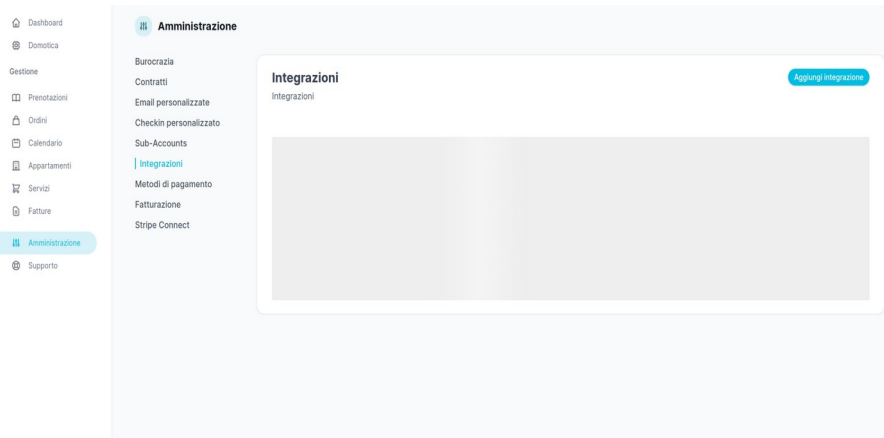


How do I login in Vikey?

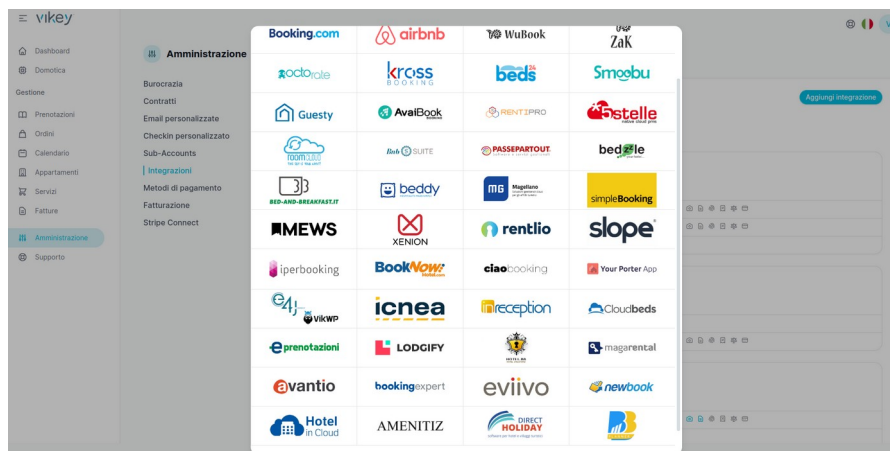
To enter Vikey you just need to have an account and access the webapp, once you have entered your username and password the dashboard will open.

How do I connect Vikey with Cloudbeds?

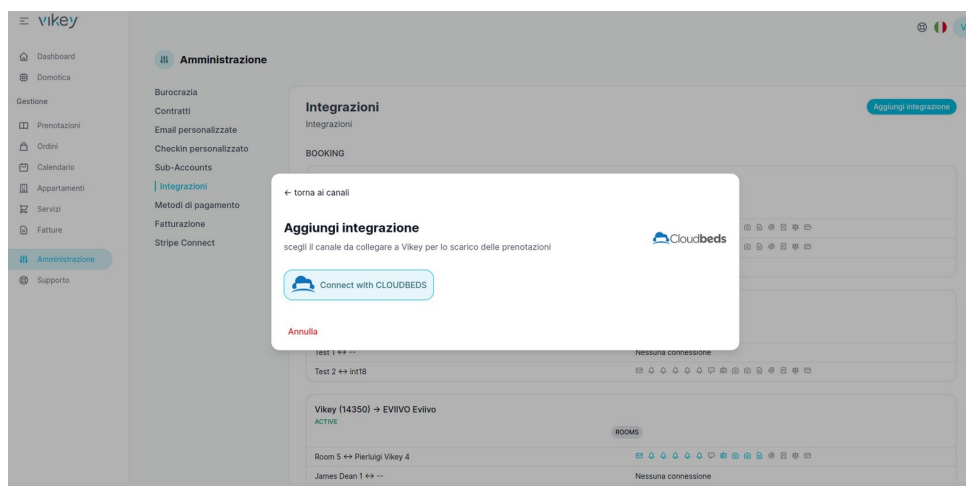
To connect Vikey with Cloudbeds you need to access the dashboard, select 'Administration' from the side menu on the left and immediately afterwards 'Integrations' in the menu that will open.



Then click on 'Add integration' and select Cloudbeds,



select 'Connect with Cloudbeds' and log in with your Cloudbeds credentials.

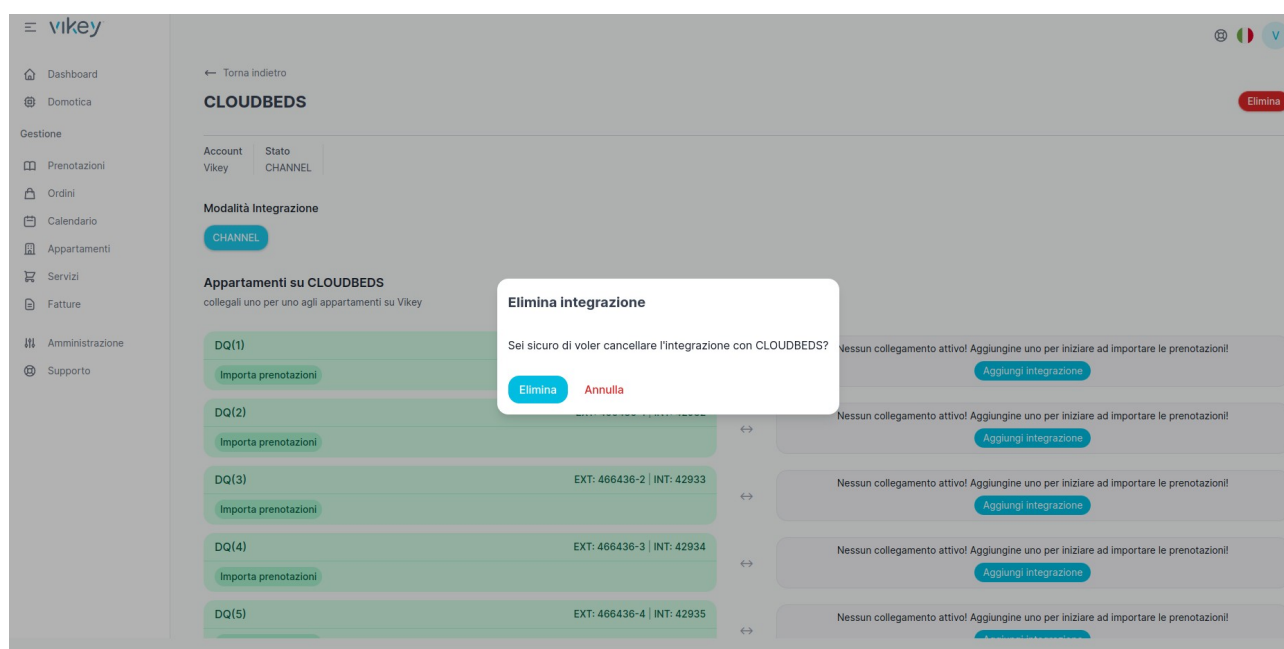


What features will I have by integrating Vikey with Cloudbeds?

You will be able to receive all the reservations arriving on Cloudbeds also on Vikey and manage them as you want, an email will automatically be sent to the guest to complete the online checkin and obtain the link for the door opening page in keyless mode. Once the guest documents has been approved, they will be automatically sent to Cloudbeds, which will register them in its system.

How do I cancel the integration?

To cancel the integration, you must log in to the dashboard, select 'Administration' from the side menu on the left and then 'Integrations'. After clicking on the integration with Cloudbeds, just click on 'Delete'.



How do I disconnect the integration on the Cloudbeds side?

To disconnect the integration on the Cloudbeds side, just follow the guide at the link - → <https://myfrontdesk.cloudbeds.com/hc/en-us/articles/219774407-Disconnect-an-app-from-myfrontdesk>

How can I contact assistance?

For any problem do not hesitate to contact us at supporto@vikey.it, we will not hesitate to answer you.